



SATIN CREDITCARE NETWORK LIMITED

Corporate Identity Number: L65991DL1990PLC041796

Registered Office: 5th Floor, Kundan Bhawan, Azadpur Commercial Complex, Azadpur, Delhi- 110033, India

Corporate Office: Plot No. 492, Udyog Vihar, Phase – III, Gurugram, Haryana – 122016, India (Tel: +91 124-4715400)

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FAMILIARISATION PROGRAMMES FOR INDEPENDENT DIRECTORS

Satin Creditcare Network Limited (“the **Company**”) believes that a Board which is well informed/familiarised with Company, contributes significantly to the Company. Also, pursuant to the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015(as amended), the Company is required to familiarise its Independent Directors (“IDs”) with the Company, their roles, rights, responsibilities in the Company, nature of the industry in which the Company operates, business model of the Company, etc. Accordingly, the Company follows a structured familiarisation programme for the IDs as under:

- ✓ On joining, IDs are familiarised about the background of the Company, they are made aware of their roles, rights and responsibilities in the Company through a formal letter of appointment, which also stipulates various terms and conditions of their engagement, etc. They are also familiarised with important statutory & regulatory provisions, Code of Conduct, overview on performance evaluation and other policies of Company applicable to them.
- ✓ IDs have complete access to the information within the Company. As a part of agenda of Board/ Committee meetings, presentations are regularly made to the Independent Directors on various matters inter-alia the organization structure, Company’s strategy, business model, operations, markets, product offerings, finance, risk management framework, technology, quality updates and other relevant areas on a quarterly and annual basis along with quarterly/ annual results at the Board meetings and Audit Committee meetings and/ or other meetings called to explain the same.
- ✓ Updates on relevant regulatory changes and new developments are presented to the Directors, from time to time;

During the Financial Year 2020-21, to demonstrate good governance model 1 (One) structured familiarisation programme was conducted for all the Directors of the Company including Independent Directors wherein a presentation was made to familiarise the Directors with the nature of industry and business model of the Company covering the following:

- ✓ Microfinance Through Window of Relevance;
- ✓ Improved Penetration Level;
- ✓ Growth in Customer Base to Drive MFI Loan Portfolio;
- ✓ Women-Centric Sustainable Development: Microfinance;
- ✓ Company’s Model of Microfinance;
- ✓ Company’s Product offerings;
- ✓ Company’s Business Model; and
- ✓ Business Model of Subsidiaries.

The details of programmes attended by the Independent Directors are given below:

Sr. No.	Name of Director	No. of Programmes Attended		No. of Hours of Orientation	
		FY 2020-21	On Cumulative basis till date	FY 2020-21	On Cumulative basis till date
1.	Mr. Sanjay Kumar Bhatia	1	6	0.30 Hour	5.30 Hours
2.	Mr. Sundeep Kumar Mehta	1	5	0.30 Hour	4.30 Hours
3.	Mr. Anil Kumar Kalra	1	5	0.30 Hour	4.30 Hours
4.	Mr. Goh Colin	1	5	0.30 Hour	4.30 Hours
5.	Mrs. Sangeeta Khorana	1	4	0.30 Hour	3.30 Hours

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